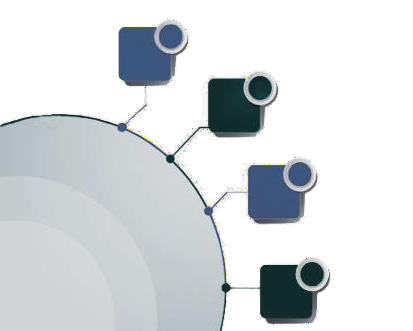
 Suma Harshini



QA Lead NV Software, Ex-Infosys Limited.

**Email:** [**sumaharshini537@gmail.com**](mailto:sumaharshini537@gmail.com)

**Phone: +916309412675.**

**LinkedIn:** [**https://www.linkedin.com/in/qa-manager-045a9076/**](https://www.linkedin.com/in/qa-manager-045a9076/)

**CORE COMPETENCIES**

Oracle CC&B testing

Agile and DevOps Methodologies

Functional Testing.

Digital Testing.

Team Building & Leadership Software Testing

Quality Management Project Management

Project Co -Ordinator.

# KEY SKILLSET

* Oracle CC&B Testing.
* Digital Testing.
* Facets Testing.
* Functional Testing
* Cross Browser Testing.
* Load Runner
* API Testing
* Postman
* Azure Devops.
* JIRA
* Quality Centre
* SQL.
* Agile Coach
* Scrum Master

# SOFT SKILLS

Collaborator

Communicator Empathetic

Analytical

# PROFILE SUMMARY

* + Currently working as **Utilities QA Lead (Acting Test Manager)** in NV Software, Ex- Infosys. Around **11** **Years** of IT experience across **Utilities, Banking, Insurance** domains. **Last Working Day-02-April-2025.**

## 5+ Years of Testing experience in Utilities - Oracle CC&B, C2M.

* + Worked **9 Years in Infosys** and managed large programs as Test Lead.
  + Expertise in **Program Management, Test Management, Given Demos to clients.**
  + **8+ years** of experience in handling **Agile projects** using Scrum and Scaled Agile Frameworks.

## Acting Test Manager around 11 years in Retail and Health Care, Utilities domain and Banking Domain. Co-ordinated with Client interaction for project Demos and requirement gatherings.

* + Strong knowledge on **Functional Testing**, **API Testing** and **Mobile Testing.** Good client facing skills.

# WORK EXPERIENCE

* + **NV Software** – SEP 2023 to Till Date
  + **Infosys Limited** – SEP 2014 to SEP 2023.

# Technical:

* Worked on Oracle Database, FACETS, Oracle CCB Testing.
* SQL (Data Base Testing), Power BI Testing.
* Test Management Tool: HP Quality Centre
* Databases Worked on: TOAD.

# 

# 

# AWARDS

* INFOSYS GLOWRY AWARD
* BEST Test Lead.
* BEST TEAM AWARD
* DOMAIN SPECIALIST AWARD

# 

# EDUCATION

* + **Bachelor of Technology: ECE PACE Institute of Technology Ongole.**

**Apr 2011 - Apr 2014.**

# PERSONAL DETAILS

**Full Name:** Suma Harshini.

**Date of Birth:** Jul-16-1993.

**Passport#: Z2762165.**

# C:\Joyashree\Icons\Projects-Handled24x24icons.pngPROJECTS MANAGED

**Company:** Period: Role: Description:

Responsibilities:

**Company:** Period: Role: Description:

Responsibilities:

**NV Software**

SEP’23 to Till Date

QA Lead.

Managing Oracle C2M Implementation Programs for **MIYAHUNA,** a water utilities company in JORDAN and **KAHRAMAA,** a Water & Electric utility company in QATAR. Replacing current legacy billing system with Oracle C2M and end perform end to end integration testing.

* + - Prepared SIT and UAT Test Plans, Test cases, Test Execution and get it reviewed with Customer.
    - Interacting with clients to get the test artifacts approved before SIT.
    - Provided CRP demos to Miyahuna client in Amman (JORDAN)
    - Involved in Test Case Review, Test Data preparation, Test Execution, and status reporting.
    - Handling Defect Management Calls with all stakeholders
    - Provide Test Estimations for CRs
    - Review UAT Test Cases, Provide UAT Support (Test Data, Defects & Key Scenarios Testing)
    - Allocation of the work, mentoring and monitoring testing activities.

## Infosys Limited.

SEP ’14 to Sep’23

QA Lead.

Managing Oracle C2M Implementation Programs for **MVP Project** a water utilities company in UK**,** a Water & Electric utility company in UK. Replacing current legacy billing system with Oracle C2M and end perform end to end integration testing.

* Proficient in performing various stages of testing of applications in Functional Testing, Preparing Test Strategy and reviewing Test Cases, Test Execution Reports.
* Interacting with clients to get the test artifacts approved before SIT.
* Having Excellent written and verbal communication skills ability to lead workshops, demos, and ability to not only document business process but also should be able to recommend new methods.
* Coordination with Development team in defect triage calls.
* Interacting with clients to get the test artifacts approved before SIT.
* Coordination with Development team in defect triage calls.
* Evaluate Results, Test Status reports and Test Summary report preparation.
* Maintaining the schedule deviation tracker for each project.
* My responsibilities would be delivering the projects interacting with clients for requirements, assigning the project to the module leads and performing the detail review on the test artifacts approval before sending it to the clients.
* Activities performed Requirement Analysis (User Stories around 10,000), Preparation of Test Artifacts, Test Plan, Test Scenarios/Cases (50,000 count) and Test Execution, Defects raised (7000 count)
* SQL queries for Creation of Test Plan, Test Case Design, Executing Test Case & Bug Report.
* Test Execution: Execution, Monitoring and Tracking using Quality Centre.
* Defect Management: Defect Logging, Retesting, Tracking and Analysis using Quality Centre.
* Given CRP Demos to clients for the functionalities and the requirements after our System Testing completed.
* Test execution done in System Testing, System Integration Testing, UAT in all phases in Oracle Utilities Customer Care & Billing (CC&B).
* Conducted End User Training for the Requirement Completed and Tested for the End Users.
* Performed functional testing for the entire product.



|  |  |
| --- | --- |
| **Project Title:** Client: Company Period:  Role: Description: | **MIYAHUNA Project.**  **MIYAHUNA- Jordan.**  New Vision.  FEB 24 – Till date  **Test Lead.**  Managing Oracle C2M Implementation Programs for **MIYAHUNA** a water utilities company in JORDAN**,** a Water & Electric utility company in JORDAN. Replacing current legacy billing system with Oracle C2M and end perform end to end integration testing. |
| **Project Title: Client: Company Period:**  **Role: Description:** | **Kharama Project.**  **Kharama - Qatar.**  **Infosys Limited.**  SEP23 – JAN 24  **QA Lead.**  Managing Oracle C2M Implementation Programs for **Kharama** a water utilities company in Qatar**,** a Water & Electric utility company in QATAR. Replacing current legacy billing system with Oracle C2M and end perform end to end integration testing. |
| **Project Title:** | **MVP** |
| Client: | **UK** |
| Company | Infosys Ltd |
| Period: | JAN21 – SEP 23 |
| Role: | **QA Lead.** |
| Description: | Managing Oracle C2M Implementation Programs for **MVP** a water utilities company in UK**,** a Water & Electric utility company in UK. Replacing current legacy billing system with Oracle C2M and end perform end to end integration testing. |
| **Project Title:** | **Care First** |
| Client: | **USA** |
| Company | Infosys Ltd |
| Period: | JAN19 – DEC 20 |
| Role: | **QA Lead.** |
| Description: | Managing Facets Implementation Programs for **FACETS** system with Care First and end perform end to end integration testing. |
|  |  |
|  |  |
|  |  |
|  |  |